	-	•••		
Job Code	Job Title	Salary Plan	Grade	
ITM010	Mgr, Systems Dev	SWD	Μ	
Min Salary		Mid Salary	Max Salary	
\$51,310.72		\$68,677.24	\$86,043.76	
Job Summary Manages the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate supervisors and staff.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Three years of directly related supervisory experience OR Associate's/Vocational/Technical degree in a related field from an accredited college or university AND Five years of directly related supervisory experience OR Two years of experience at the lower level Systems Architect (ITP024) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be		
		substituted on a year-o	Grade	
Job Code	Job Title	Salary Plan		
ITM011	Mgr 2, Systems Dev	SWD	Ν	
Min Salary		Mid Salary Max Salary		
\$57,331.12		\$76,955.29 \$96,579.45		
Job Sumr	•	Entry Qualifications		
Leads the development and support of information		Bachelor's degree in a related field from an accredited		

Leads the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Directs subordinate managers and staff. This position typically has a broader scope or higher level of responsibility with an organization than a first-line manager. Bachelor's degree in a related field from an accredited college or university AND Three years of directly related management experience OR

Associate's/Vocational/Technical degree in a related field from an accredited college or university AND Five years of directly related management experience OR Two years of experience at the lower level Mgr, Systems Dev (ITM010) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITM012	Sr Mgr, Systems Dev	SWD	0
Min Salary	Μ	id Salary	Max Salary
\$64,134.16	\$86	5,309.47	\$108,484.78
Job Summary Directs the operations and productions and/or the development and support of information systems. Oversees the work of staff involved in programming, computer operations, vendor interface and/or support services. Directs subordinate managers and staff.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Five years of directly related management experience OR Associate's/Vocational/Technical degree from an accredited college or university AND Seven years of directly related management experience OR Two years of experience at the lower level Mgr 2, Systems Dev (ITM011) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.	
Job Code	Job Title	Salary Plan	Grade
ITM013	Dir, Systems Dev	SWD	Р
Min Salary \$71,821.60		Mid Salary Max Salary \$96,879.70 \$121,937.80	
Job Summa	ary Entry Qualifications		ions

Oversees the development and support of information systems. Oversees the work of staff involved in programming, computer operations or support services. Provides leadership to subordinate managers and staff.

Bachelor's degree in an information technology related field from an accredited college or university AND Five years of directly related management experience OR Associate's/Vocational/Technical degree in an information technology related field from an accredited college or university AND Seven years of directly related management experience OR Two years of experience at the lower level Sr Mgr, Systems Dev (ITM012) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title		Salary Plan	Grade	
ITM020	Mgr, Information Te	echnology	SWD	L	
Min Salary \$45,982.94		Mid Salary \$61,351.55		Max Salary \$76,720.15	
Job Summar	.,		Entry Qualific	ations	
Manages activities in IT fie processing, information sy electronic security. Overse implementation of IT proje subordinate supervisors ar	lds such as electronic data stems technology, and es the development and ects and initiatives. Directs	college superv	or's degree in a related or university AND Two	field from an accredited years of directly-related erience OR Four years of	
Job Code	Job Title		Salary Plan	Grade	
ITM021	Mgr 2, Information	Technology	SWD	Ν	
Min Salary		Mid Salary		Max Salary	
\$57,331.12		\$76,955.29		\$96,579.45	
Job Summar	v		Entry Qualifications		
Leads activities in IT fields processing, information sy electronic security. Overse implementation of IT proje subordinate managers and	stems technology, and es the development and ects and initiatives. Directs	college superv directly One ye	e or university AND Thre isory/management expe y-related supervisory/m	field from an accredited e years of directly-related erience OR Five years of anagement experience OR lower level Mgr, Information on equivalent.	
Job Code	Job Title		Salary Plan	Grade	
ITM022	Mgr 3, Information	Technology	SWD	0	
Min Salary \$64,134.16		Mid Salary \$86,309.47		Max Salary \$108,484.78	
Job Summary			Entry Qualifications		
Leads and assists with the statewide business objectives in IT fields such as electronic data processing, information systems technology, and electronic security. Oversees the development and implementation of IT projects and initiatives. This manager has a broad scope or a high level of responsibility within an agency or organization. Directs subordinate managers and staff.		college ne manag relatec el experie	*	ce OR One year of Agr 2, Information	

Job Code	Job Title	Salary Plan	Grade
ITM023	Sr. Mgr, Info Technology	SWD	Р
Min Salary \$71,821.60		Salary 879.70	Max Salary \$121,937.80
Job Summary Directs the statewide business objectives to establish the direction and manage the efforts of activities in IT fields such as electronic data processing, information systems technology, and electronic security, converting those objectives into actions and programs. Ensures business applications and processes are in place and promotes statewide leveraging of all assets and processes.		Entry Qualifications Bachelor's degree in information technology or a related discipline from an accredited college or university AND Eight years of job specific experience that includes extensive experience in the area of information and data management, logistics and business/process improvement OR One year of experience at the lower level Mgr 3, Information Technology (ITM022) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITM024	Dir, Information Technolog	gy SWD	Q
Min Salary Mi		Salary 824.07 Bachelor's degree in a related f college or university AND Ten y management experience OR O lower level Sr. Mgr, Info Techn equivalent.	field from an accredited years of directly related ne year of experience at the ology (ITM023) or position
Job Code	Job Title	Salary Plan	Grade
ITM030	Mgr, Infrastructure	SWD	Μ
Min Salary \$51,310.72		Salary 677.24	Max Salary \$86,043.76
Job Summary Manages the coordination of and planning for the organization's information technology architecture. May assist in planning for hardware resource availability. May		Entry Qualific Bachelor's degree in business a science or information science, field from an accredited colleg	dministration, computer /technology or a related

assist in planning for hardware resource availability. May assist in the development of new applications. May assist in network interface planning. Provides reports to superiors regarding effectiveness of infrastructure and makes recommendations for the adoption of new procedures. Assigns work to subordinates, monitors performance, and conducts performance appraisals. May conduct interviews and makes recommendations for additional staff. Bachelor's degree in business administration, computer science or information science/technology or a related field from an accredited college or university AND Four years of experience within information technology which involved planning, organizing, coordinating, and evaluating high level systems or large scale critical information technology projects from conception to implementation. Note: Applicants must also have supervised technical staff experience directly related to network management and network help desk settings.

Job Code	Job Title	Salar	ry Plan	Grade
ITM031	Mgr 2, Infrastructure	e SW	٧D	Ν
Min Salary		Mid Salary	Max Salar \$96,579.45	•
\$57,331.12		\$76,955.29)
Job Summary	lelinen ef IT er en iter	De she de vie de su	Entry Qualifications	

Leads the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate supervisors and staff. Will manage large numbers of agency staff or have large scope of responsibility within agency.

Bachelor's degree in business administration, computer science or information science/technology or a related field from an accredited college or university AND Six years of experience within information technology which involved planning, organizing, coordinating, and evaluating high level systems or large scale critical information technology projects from conception to implementation. Note: Applicants must also have supervised technical staff experience directly related to network management and network help desk settings.

Job Code	Job Title	Salary Plan	Grade
ITM032	Sr. Mgr, Infrastructure	SWD	R
Min Salary	Mid Salary	,	Max Salary
\$90,324.50	\$122,321.19)	\$154,317.88

Job Summary

Directs the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate managers and staff.

Entry Qualifications

Bachelor's degree in business administration, computer science or information science/technology or a related field from an accredited college or university AND Eight years of experience within information technology of an increasingly responsible nature which involved planning, organizing, coordinating, and evaluating high level systems or large scale critical information technology projects from conception to implementation. Note: Applicants must also have Three years of experience in the supervision of technical staff and management experience directly related to network management and network help desk settings.

Job Code	Job Title	Salary Plan	Grade	
ITM033	Dir, Infrastructure	SWD	S	
Min Salary	Mic	l Salary	Max Salary	
\$101,416.69	\$137,	572.95	\$173,729.21	
Job Summa	ry	Entry Qual	lifications	
-	tion of IT architecture and the	Bachelor's degree in business administration, computer		
•	nance of the organizations	science or information science/technology or a related		
1 0.	echnology environment. May	field from an accredited college or university AND Ten		
oversee any or all of the following functions: Operating		years of experience within i	information technology of an	
Systems Programming - ci	reates/supports/uses operating	increasingly responsible nat	ture which involved planning,	
system software and operating system management and		organizing, coordinating, and evaluating high level systems		
utility software, develops/implements operating system		or large scale critical information technology projects from		
enhancements, Technical Support - advises developers and		conception to implementation. Note: Applicants must also		
others on the capabilities	and constraints of the	have Three years of experie	ence in the supervision of	
production computing environment, Systems integration -		technical staff and management experience directly		

analyzes potential impacts of software functionality and/or changes across multiple systems/platforms/applications, Packaged Product Evaluation - consults on the implementation and support requirements of purchased/packaged software to applications developers and business units.

related to network management and network help desk settings.

Job Code	Job Title		Salary Plan	Grade
ITM050	IT Program Manage	er 1	SWD	0
Min Salary		Mid Salary		Max Salary
\$64,134.16		\$86,309.47		\$108,484.78
Job Summary		Entry Qualifications		fications
Manages multiple IS projects of	f a complex nature	Bache	lor's degree in a relate	d field from an accredited

Manages multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects.

Bachelor's degree in a related field from an accredited college or university and three (3) years of related experience, which includes two (2) years of management/supervisory experience. Note: An equivalent combination of education, experience, and training that provides the necessary knowledge and skills to perform the job at the level listed successfully.

		cennology As	$\mathbf{OI.} \mathbf{OI} / \mathbf{ZI} / \mathbf{ZJ}$
Job Code	Job Title	Salary Plan	Grade
ITM051	IT Program Manager 2	SWD	Р
Min Salary \$71,821.60		Salary 879.70	Max Salary \$121,937.80
Job Summary Leads multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Manages large complex projects from conception through completion following industry recognized project management methodology, experience must have involved independent decision-making, problem-solving, and the utilization of written, oral, and interpersonal communication skills involving diverse units and organizations, Project management including risk management, performance management, strategic		Entry Qualifications Bachelor's degree in a related field from an accredited college or university and five (5) years of related experience, which includes three (3) years of management/supervisory experience. Note: An equivalent combination of education, experience, and training that provides the necessary knowledge and skills to perform the job at the level listed successfully.	
planning, and developme Job Code	Job Title	Salary Plan	Grade
ITM052	IT Sr. Program Manager	SWD	Q
Min Salary \$80,508.41		Salary 824.07	Max Salary \$137,139.72
Job Summary Directs multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Assists in planning and organizing the unit's work to meet the organization's objectives.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND seven (7) years of demonstrated executive-level IT experience, which includes four (4) years of management/supervisory experience. Note: An equivalent combination of education, experience, and training that provides the necessary knowledge and skills to perform the job at the level listed successfully.	
Job Code	Job Title	Salary Plan	Grade
ITM053	IT Program Director	SWD	R
Min Salary \$90,324.50		Salary 321.19	Max Salary \$154,317.88
Job Summary Oversees multiple IS projects of a complex nature. Responsible for assembling project teams, assigning individual responsibilities, developing schedules and coordinating all necessary resources to ensure timely completion of projects. Plans and organizes the unit's work to meet the organization's objectives. Directs and reviews work assignments.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university and ten (10) years of demonstrated executive-level IT experience, which includes five (5) years of management/supervisory experience.Note: An equivalent combination of education, experience, and training that provides the necessary knowledge and skills to perform the job at the level listed successfully.	

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Job Code	Job Title	Salary Plan	Grade
ITM060	Mgr, IT Security	SWD	0
Min Salary	Mid	l Salary	Max Salary
\$64,134.16	\$86,	309.47	\$108,484.78
Job Summary Manages the development and delivery of IT security standards, best practices, architecture and systems to		Entry Qualifications Bachelor's degree from an accredited college or university AND Three years in the specific field of IT Security, One year of which includes management experience.	
ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts		year of which herades handgeme	
studies within and outs compliance with standa security norms. Manag	side the organization to ensure ards and currency with industry res and participates in the planning		
projects. Responsible for security applications and recommendations and	assists in the implementation of		
-	ods and procedures to make them rengthen security measures.		
Job Code	Job Title	Salary Plan	Grade
ITM061	Mgr 2, IT Security	SWD	Р

Min SalaryMid SalaryMax Salary\$71,821.60\$96,879.70\$121,937.80

Job Summary

Leads the development and delivery of IT security standards, best practices, architecture and systems to ensure information system security across the enterprise. Implements processes and methods for auditing and addressing non-compliance to information security standards, facilitates migration of non-compliant environments to compliant environments. Conducts studies within and outside the organization to ensure compliance with standards and currency with industry security norms. Manages and participates in the planning and implementation of security administration for all IT projects. Responsible for evaluation and selection of security applications and systems. Makes recommendations and assists in the implementation of changes to work methods and procedures to make them more effective or to strengthen security measures. Directs subordinate supervisors and staff. Will manage large numbers of agency staff or have large scope of responsibility within agency.

Entry Qualifications

Bachelor's degree from an accredited college or university AND Five years in the specific field of IT Security, Two years of which include management experience.

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Job Code	Job Title	Salary Plan	Grade	
ITM062	Sr. Mgr, IT Security	SWD	Q	
Min Salary \$80,508.41	Mid Sa \$108,82		Max Salary \$137,139.72	
Job Summa	arv	Entry Qualifica	ations	
Directs the development standards, best practices, ensure information syste Implements processes an addressing non-complian standards, facilitates mig environments to complia studies within and outsid compliance with standard security norms. Manages and implementation of se projects. Responsible for security applications and recommendations and as changes to work methods	and delivery of IT security , architecture and systems to m security across the enterprise. d methods for auditing and ce to information security ration of non-compliant nt environments. Conducts e the organization to ensure ds and currency with industry and participates in the planning ecurity administration for all IT evaluation and selection of systems. Makes sists in the implementation of s and procedures to make them ngthen security measures. Directs	Bachelor's degree from an accr AND Seven years in the specific years of which include team lea experience.	edited college or university : field of IT Security, Three	
Job Code	Job Title	Salary Plan	Grade	
ITM063	Dir, IT Security	SWD	R	
Min Salary	Mid Sa	alary	Max Salary	
\$90,324.50	\$122,32	1.19	\$154,317.88	
Job Summa Oversees the delivery of	ary IT security services or functions.	Entry Qualifications services or functions. Bachelor's degree from an accredited c AND Eight years in the specific field of I years of which include team leadership		
		experience.	01	
Job Code	Job Title	Salary Plan	Grade	
ITM070	Mgr, Computer Operations	SWD	К	
Min Salary	Mid Sa	alary	Max Salary	
\$41,268.09	\$54,86	8.62	\$68,469.15	
Job Summary Manages shift operations and activities which provide information services. Monitors all environmental, security and uninterrupted power systems. Coordinates all automated scheduling system activity. Maintains a point of contact for all users of computer operations services to answer quotions or resolve problems.		Entry Qualifica Master's degree in education o accredited college or university experience OR Bachelor's degre field from an accredited college years of related experience.	r a related field from an AND Two years of related ee in education or a related	

answer questions or resolve problems.

Job Code	Job Title	Salary Plan	Grade
ITP010	Programmer 1	SWD	I
Min Salary	Ν	Лid Salary	Max Salary
\$34,973.63	\$4	46,213.74	\$57,453.85
Job Summ	arv	Entry Quali	fications
Under supervision, designs, codes, tests, modifies and debugs computer software. Analyzes, researches, and resolves program or systems problems and develops program documentation.		Associate's/Vocational/Technical degree in computer science or a related field from an accredited college or university OR One year of programming experience.	
Job Code	Job Title	Salary Plan	Grade
ITP011	Programmer 2	SWD	J
Min Salary	Ν	Aid Salary	Max Salary
\$37,970.99	\$5	50,335.11	\$62,699.23
Job Summ	ary	Entry Quali	fications
and debugs computer so	on, designs, codes, tests, modifies ftware. Analyzes, researches, and ems problems and develops		or university OR nical degree in computer m an accredited college or programming experience OR ne lower level Programmer 1
Job Code	Job Title	Salary Plan	Grade
ITP012	Programmer 3	SWD	К
Min Salary	Ν	Лid Salary	Max Salary
\$41,268.09	\$5	54,868.62	\$68,469.15
Job Summary		Entry Quali	fications
Under broad supervision, designs, codes, tests, modifies and debugs computer software. Writes and analyzes programs of moderate complexity. Analyzes, researches, and resolves program or systems problems and develops program documentation.		Bachelor's degree in computer science or a related field from an accredited college or university AND Three years of programming experience OR Associate's/Vocational/Technical degree in computer science or a related field from an accredited college or university AND Four years of programming experience OR Two years of experience at the lower level Programmer 2	

(ITP011) or position equivalent.

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Job Code	Job Title	Salary Plar	Grade	
ITP013	Programmer Spv	SWD	L	
Min Salary \$45,982.94		Mid Salary \$61,351.55	Max Salary \$76,720.15	
Joh Cummo	a	Fntr	y Qualifications	
of subordinate staff. Supe modification and debuggir system development and/ area. Serves as highest ad	ry instructs the work assignments rvises the design, coding, testin ng of computer software. Leads 'or maintenance in an application vanced level subject matter ative guidance for professional	s Bachelor's degree in o g, from an accredited co programming experie on Associate's/Vocationa science or a related fi university AND Six yea	computer science or a related field ollege or university AND Five years of ence OR al/Technical degree in computer eld from an accredited college or ars of programming experience OR nce at the lower level Programmer 3	
Job Code	Job Title	Salary Plar	Grade	
ITP020	Systems Analyst 1	SWD	J	
Min Salary \$37,970.99		Mid Salary \$50,335.11	Max Salary \$62,699.23	
Job Summa	r.,	Entry	y Qualifications	
Under supervision, analyze procedures, and problems	es user requirements, to automate business ation, network access, control	college or university A OR Associate's/Vocati field from an accredit years of related experience. Note: An and job specific experience and comp	a related field from an accredited AND One year of related experience ional/Technical degree in a related ed college or university AND Three rience OR Five years of related equivalent combination of education rience that provided the knowledge, etencies required to successfully e level listed may be substituted on a	
Job Code	Job Title	Salary Plar	Grade	
ITP021	Systems Analyst 2	SWD	К	
Min Salary \$41,268.09		Mid Salary \$54,868.62	Max Salary \$68,469.15	
Job Summa	rv	Entry	y Qualifications	
Under general supervision, analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems. Provides installation, network access, control and troubleshooting for computers.		college or university A OR Associate's/Vocati field from an accredit years of related expent the lower level System equivalent. Note: An o	Bachelor's degree in a related field from an accredited college or university AND One year of related experience OR Associate's/Vocational/Technical degree in a related field from an accredited college or university AND Three years of related experience OR One year of experience at the lower level Systems Analyst 1 (ITP020) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge,	

experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade	
ITP022	Systems Analyst 3	SWD	L	
Min Salary	Mi	d Salary	Max Salary	
\$45,982.94	\$61	,351.55	\$76,720.15	
Job Summary Under broad supervision, analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems and review system-wide capabilities, workflow, and scheduling limitations.		Entry Qualificat Bachelor's degree in a related fie college or university AND Three experience OR Associate's/Voca a related field from an accredite Five years of related experience at the lower level Systems Analy equivalent. Note: An equivalent and job specific experience that experience and competencies re perform the job at the level lister year-over-year basis.	eld from an accredited years of related tional/Technical degree in d college or university AND OR One year of experience st 2 (ITP021) or position combination of education provided the knowledge, equired to successfully	
Job Code	Job Title	Salary Plan	Grade	
ITP023	Systems Analyst 4	SWD	М	
Min Salary	Mi	d Salary	Max Salary	
\$51,310.72	\$68	\$68,677.24 \$86,043.76		
Job Summary		Entry Qualifications		
Under limited supervision, analyzes user requirements,		Bachelor's degree in a related field from an accredited		

procedures, and problems to automate business processes, upgrade or modify existing systems and review system-wide capabilities, workflow, and scheduling limitations. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead role. Bachelor's degree in a related field from an accredited college or university AND Five years of related experience OR Associate's/Vocational/Technical degree in a related field from an accredited college or university AND Seven years of related experience OR One year of experience at the lower level Systems Analyst 3 (ITP022) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade	
ITP024	Systems Architect	SWD	Μ	
Min Salary \$51,310.72		Salary 77.24	Max Salary \$86,043.76	
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Analyzes user requirements, procedures, and problems to automate business processes, upgrade or modify existing systems and review system-wide capabilities, workflow, and scheduling limitations.		Entry Qualifications Bachelor's degree from an accredited college or university in a related field AND Five years of related experience, Two years of which in a supervisory or lead role OR Associate's/Vocational/Technical degree in a related field from an accredited college or university AND Seven years of related experience, Two years of which in a supervisory or lead role OR One year of experience at the lower level Systems Analyst 4 (ITP023) or position equivalent. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.		
Job Code	Job Title	Salary Plan	Grade	
ITP030	Database Administrator 1	SWD	L	
Min Salary \$45,982.94		Salary 51.55	Max Salary \$76,720.15	
computer databases to s	s to design and/or secure tore, track, and maintain a large ss information. Assists with	Entry Qualifi Bachelor's degree in compute from an accredited college or software applications experie coding applications of related	er science or a related field university OR Three years of nce designing, testing, and	
Job Code	Job Title	Salary Plan	Grade	
ITP031	Database Administrator 2	SWD	М	
Min Salary \$51,310.72		Salary 77.24	Max Salary \$86,043.76	
Job Summary Under general supervision, designs and secures computer databases to store, track, and maintain a large volume of critical business information.		Entry Qualifications Bachelor's degree in computer science or a related field from an accredited college or university AND Two years of experience in support of an operating system, database management system or a related field OR Two years of experience at the lower level Database Administrator 1 (ITP030) or position equivalent.		

Job Code	Job Title	Salary Plan	Grade
ITP032	Database Administrator 3	SWD	Ν
Min Salary	Mid S	Salary	Max Salary
\$57,331.12	\$76,9	55.29	\$96,579.45
Job Summa	Irv	Entry Qualifi	cations
Under broad supervision databases to store, track, critical business informat	designs and secures computer and maintain a large volume of on. Develops database models, for administering databases and	Bachelor's degree in compute from an accredited college or of experience in support of an management system or a rela experience at the lower level (ITP031) or position equivalen	university AND Three years operating system, database ted field OR Two years of Database Administrator 2
Job Code	Job Title	Salary Plan	Grade
ITP033	Database Administrator 4	SWD	0
Min Salary	Mid S	Salary	Max Salary
\$64,134.16	\$86,30	09.47	\$108,484.78
Job Summa	iry	Entry Qualifi	cations
computer databases to st volume of critical busines advanced level subject m	n, coordinates design and secures core, track, and maintain a large s information. Serves as highest atter expert, providing r professional staff. May also	Bachelor's degree in compute from an accredited college or experience in support of an op management system or a rela experience at the lower level (ITP032) or position equivalen	university AND Four years of perating system, database ted field OR Two years of Database Administrator 3
Job Code	Job Title	Salary Plan	Grade
ITP034	Database Architect	SWD	0
Min Salary \$64,134.16	Mid 5 \$86,30	•	Max Salary \$108,484.78
Job Summa	ırv	Entry Qualifi	cations
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the coordination of design and security for computer databases to store, track, and maintain a large volume of critical business information.		Bachelor's degree in compute from an accredited college or experience in support of an op management system or a rela in a lead or supervisory role O	university AND Four years of perating system, database ted field, One year of which

the lower level Database Administrator 4 (ITP033) or

position equivalent.

Job Code	Job Title	Salary Plan	Grade	
ITP040	Systems Administrator 1	SWD	L	
Min Salary	Mid S	Salary	Max Salary	
\$45,982.94	\$61,3	51.55	\$76,720.15	
Job Summary		Entry Quali	fications	
Job Summary Under supervision, installs, configures, and supports a local area network, wide area network, internet system, computers, desktops and/or mobile devices. Performs necessary maintenance to support network availability.		Bachelor's degree in a related field from an accredited college or university OR Associate's degree in a related field from an accredited college or university AND Two years of related experience OR Four years of related experience.		
Job Code	Job Title	Salary Plan	Grade	
ITP041	Systems Administrator 2	SWD	Μ	
Min Salary \$51,310.72	Mid 5 \$68,6	Salary 77.24	Max Salary \$86,043.76	
Job Summary Inder general supervision, upports a local area netwo ystem, computers, desktop erforms necessary mainter vailability.	installs, configures, and rk, wide area network, internet os and/or mobile devices.	Entry Qualit Bachelor's degree in a relate college or university AND On OR Associate's degree in a re college or university AND Th experience OR Five years of year of experience at the low	d field from an accredited le year of related experience elated field from an accredite ree years of related related experience OR One ver level Systems	
Job Code	Job Title	Administrator 1 (ITP040) or p Salary Plan	Grade	
ITP042	Systems Administrator 3	SWD	N	
Min Salary \$57,331.12	Mid 5 \$76,9	•	Max Salary \$96,579.45	
Job Summary Under broad supervision, installs, configures, and supports a local area network, wide area network, internet system, computers, desktops and/or mobile devices. Performs		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Three years of related experience OR Associate's degree in a related field from an		
necessary maintenance to s	upport network availability.	accredited college or univers experience OR Seven years of	, ,	

year of experience at the lower level Systems Administrator 2 (ITP041) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
		Salary Plan	
ITP043	Systems Administrator 4	SWD	0
Min Salary	Mid	d Salary	Max Salary
\$64,134.16		,309.47	\$108,484.78
Job Summar	W.	Entry Qualific	ations
Under limited supervision,		Bachelor's degree in a related	
	to a local area network, wide	college or university AND Five	years of related experience
area network, internet sys		OR Associate's degree in a rela	
and/or mobile devices. Rec		college or university AND Seve	
	ent. Serves as highest advanced	experience OR Nine years of re	-
level subject matter expert	t, providing authoritative	years of experience at the low Administrator 3 (ITP042) or po	-
role.			sition equivalent.
Job Code	Job Title	Salary Plan	Grade
ITP044	Infrastructure Architect	SWD	0
Min Salary	Mi	d Salary	Max Salary
\$64,134.16		,309.47	\$108,484.78
<i>vo</i> 1/20 1120	çõõ		
Job Summar		Entry Qualific	
of subordinate staff. Super	instructs the work assignments	Bachelor's degree in a related college or university AND Five	
	to a local area network, wide	Two years of which in a superv	
area network, internet syst		Associate's degree in a related	-
and/or mobile devices. Rec		college or university AND Seve	
improvement or replacem	ent.	experience, Three years of wh	
		role OR Nine years of related e	
		which in a supervisory or lead	,
		experience at the lower level S (ITP043) or position equivalent	-
Job Code	Job Title	Salary Plan	Grade
ITP050	Webmaster 1	SWD	L
Min Salary	N #	d Salary	Max Salary
\$45,982.94		,351.55	\$76,720.15
Ş4J,362.94	501		
Job Summar		Entry Qualific	
• · · · · ·	to implement web technology to	Associate's degree in business	
	tes. Develops and manages the	design or a related field from a	
division sites.	d scheme for agency and/or	university OR One year of expe and maintaining a business we	
any sites.			D SILC.

	log. Information re	centrology AS of	. 01/21/25
Job Code	Job Title	Salary Plan	Grade
ITP051	Webmaster 2	SWD	М
Min Salary \$51,310.72		Salary 577.24	Max Salary \$86,043.76
create and maintain websit	/ implements web technology to es. Develops and manages the scheme for agency and/or	Entry Qualific Bachelor's degree in business a design or a related field from a university OR Two years of exp editing, and maintaining a busi	administration, graphic an accredited college or perience in designing,
Job Code	Job Title	Salary Plan	Grade
ITP052	Webmaster 3	SWD	Ν
Min Salary \$57,331.12		Salary 955.29	Max Salary \$96,579.45
Job Summary	1	Entry Qualific	ations
create and maintain websit	nplements web technology to es. Develops and manages the scheme for agency and/or	Bachelor's degree in business a design or a related field from a university AND One year of ex editing, and maintaining a busi years of experience in designin business web site.	an accredited college or perience in designing, iness web site OR Three
Job Code	Job Title	Salary Plan	Grade
ITP053	Webmaster Spv	SWD	0
Min Salary \$64,134.16		Salary 809.47	Max Salary \$108,484.78
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the implementation of web technology to create and maintain websites. Develops and manages the content, design, layout and scheme for agency and/or division sites. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff.		Entry Qualifications Bachelor's degree in business administration, graphic design or a related field from an accredited college or university AND Two years of experience in designing, editing, and maintaining a business web site OR Five years of experience in designing, editing, and maintaining a business web site.	
Job Code	Job Title	Salary Plan	Grade
ITP060	IT Business Analyst 1	SWD	J
Min Salary	Mid	Salary	Max Salary
\$37,970.99		335.11	\$62,699.23
Job Summary Under supervision, analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Supports the user community in the use of functional business tools and support systems		Entry Qualifications Associate's degree in a related field from an accredited college or university OR High school diploma or GED AND One year of experience providing information and referral	

the use of functional business tools and support systems. services to the public.

J			
Job Code	Job Title	Salary Plan	Grade
ITP061	IT Business Analyst 2	SWD	К
Min Salary	Mid	Salary	Max Salary
\$41,268.09	\$54,8	368.62	\$68,469.15
Job Sumn	narv	Entry Quali	fications
Job Summary Under general supervision, analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Supports the user community in the use of functional business tools and support systems.		Bachelor's degree in a related field from an accredited college or university OR Associate's degree in a related field from an accredited college or university AND Two years of related experience OR Two years of experience at the lower level IT Business Analyst 1 (ITP060) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP062	IT Business Analyst 3	SWD	L
Min Salary	Mid	Salary	Max Salary
\$45,982.94		, 351.55	\$76,720.15
Job Sumn	nary	Entry Quali	fications
Job Summary Under broad supervision, analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Supports the user community in the use of functional business tools and support systems. May act as a team or project leader.		college or university AND Th	e year of related experience lated field from an accredited ree years of related experience at the lower level
Job Code	Job Title	Salary Plan	Grade
ITP063	IT Business Analyst 4	SWD	М
Min Salary \$51,310.72		Salary 577.24	Max Salary \$86,043.76
Job Summary Under limited supervision, analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Establishes standards and procedures to be used in the development		OR Associate's degree in a re	

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OR Two years of experience at the lower level IT Business

Analyst 3 (ITP062) or position equivalent.

of systems. Serves as highest advanced level subject

matter expert, providing authoritative guidance for

professional staff. May also serve in a lead role.

		contrology As o	
Job Code	Job Title	Salary Plan	Grade
ITP064	IT Busi Solutions Architect	SWD	Ν
Min Salary \$57,331.12		Salary 955.29	Max Salary \$96,579.45
		Entry Qualifi	cations
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Analyzes customer business needs and participates in the planning, design and implementation of new or enhanced systems. Establishes standards and procedures to be used in the development of systems.		Bachelor's degree in a related field from an accredited college or university AND Two years in a related lead or supervisory role OR Associate's degree in a related field from an accredited college or university AND Four years of related experience, Two years of which in a related lead or supervisory role OR Two years of experience at the lower level IT Business Analyst 4 (ITP063) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP070	Telecommunications Spec	1 SWD	Н
Min Salary \$32,248.75		Salary 67.04	Max Salary \$52,685.32
Job Summa	rv	Entry Qualifi	cations
Under supervision, perform planning of telephone, rac data processing telecomm may include voice transmi communication, cable-to-	ms the installation, repair, and dio, data, video and voice and nunications systems. Systems dission, cellular capabilities, data modem communication, and apabilities. Performs work fining and complying with	Associate's degree in a related college or university AND One years of related experience O Telecommunications Tech Spy equivalent.	e year of experience OR Three R One year at the lower level
Job Code	Job Title	Salary Plan	Grade
ITP071	Telecommunications Spec	2 SWD	I
Min Salary \$34,973.63		Salary 13.74	Max Salary \$57,453.85
Job Summa	ry	Entry Qualifi	cations
Under general supervision repair, and planning of tel voice and data processing Systems may include voice capabilities, data commun communication, and satel	r general supervision, performs the installation, r, and planning of telephone, radio, data, video and and data processing telecommunications systems. ms may include voice transmission, cellular ilities, data communication, cable-to-modem funcication, and satellite communication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. data communication capabilities. rms work involved in developing, refining and data processing telecommunication capabilities. data communication capabilities.		ciate's degree in a related ge or university AND Two ears of related experience OR e lower level

complying with telecommunications systems planning.

Job Code	Job Title	Salary Plan	Grade
ITP072	Telecommunications Spec 3	SWD	J
Min Salary \$37,970.99	Mid Sa \$50,33	•	Max Salary \$62,699.23
Job Summary Under broad supervision, performs the installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. May evaluate products and determines product costs for product selection.		Entry Qualifica Bachelor's degree in a related fi college or university AND One y OR Associate's degree in a relat college or university AND Three years of related experience OR the lower level Telecommunica position equivalent.	ield from an accredited year of related experience ed field from an accredited years of experience OR Six One year of experience at
Job Code	Job Title	Salary Plan	Grade
ITP073	Telecommunications Spec 4	SWD	К
Min Salary \$41,268.09	Mid Sa \$54,868	•	Max Salary \$68,469.15

\$54,868.62

Entry Qualifications

Job Summary

Under limited supervision, coordinates the installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. Serves as highest advanced level subject matter expert, providing authoritative guidance for professional staff. May also serve in a lead role.

Bachelor's degree in a related field from an accredited college or university AND Three years of related experience OR Associate's degree in a related field from an accredited college or university AND Five years of experience OR One year of experience at the lower level or position equivalent Telecommunications Spec 3 (ITP072) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP074	Telecommunications Spec Spv	SWD	L
Min Salary	Mid Salary		Max Salary
\$45,982.94	\$61,351.55		\$76,720.15
Job Summary		Entry Quali	fications

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the coordination, installation, repair, and planning of telephone, radio, data, video and voice and data processing telecommunications systems. Systems may include voice transmission, cellular capabilities, data communication, cable-to-modem communication, and satellite communication capabilities. Performs work involved in developing, refining and complying with telecommunications systems planning. Evaluate products and determines product costs for product selection.

Bachelor's degree in a related field from an accredited college or university AND Three years of related experience, One year of which in a supervisory or lead role OR Associate's degree in a related field from an accredited college or university AND Five years of experience, Two years of which in a supervisory or lead role OR One year of experience at the lower level Telecommunications Spec 4 (ITP073) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP080	Information Security Analyst 1	SWD	К
Min Salary	Mid Salary		Max Salary
\$41,268.09	\$54,868.62		\$68,469.15

Job Summary

Under supervision, implements agency activities in Information Technology, specifically in the field of Information Security, enforces the organizations' security policies and procedures, security awareness program, information security portion of the business continuity and disaster recovery plans and all industry and government compliances issues, and in the design of and development of security procedures to allow the deployment management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Associate's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Four years of information technology experience, One year of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP081	Information Security Analyst 2	SWD	L
Min Salary	Mid Salary		Max Salary
\$45,982.94	\$61,351.55		\$76,720.15
Job Summary		Entry Quali	fications

Job Summary

Under general supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, information security awareness program, the security information portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Five years of information technology experience, One year of which in information security or information assurance.Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP082	Information Security Analyst 3	SWD	М
Min Salary \$51,310.72	Mid Salary \$68,677.24		Max Salary \$86,043.76

Job Summary

Under broad supervision, plans, directs and coordinates agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems.

Entry Qualifications

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Six years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP083	Info Security Analyst Spv	SWD	Ν
Min Salary	Mid Salary		Max Salary
\$57,331.12	\$76,955.29		\$96,579.45
Job Summarv		Entry Qualif	ications

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the planning, directing and coordination of agency activities in Information Technology, specifically in the field of Information Security. Develops and enforces the organization's security policies and procedures, security awareness program, the information security portion of the business continuity and disaster recovery plans, and all industry and government compliances issues. Incorporates the design of and develops security procedures to allow the deployment, management, control updating of platform and user specific security policies on a diverse range of internal hardware platforms supporting various software operating systems

Bachelor's degree in information technology, computer science, information assurance, or a related field from an accredited college or university AND Eight years of information technology experience, Two years of which in information security or information assurance. Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP090	Developer 1	SWD	М
Min Salary	Mic	Mid Salary Max Salary	
\$51,310.72	\$68,	677.24	\$86,043.76
Job Summary	1	Entry Qualifica	tions
Under supervision, designs, codes, tests, modifies and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code.		Bachelor's degree from an accredited college or univer with coursework in computer science or management information systems.	
Job Code	Job Title	Salary Plan	Grade
ITP091	Developer 2	SWD	Ν
Min Salary	Mic	l Salary	Max Salary
\$57,331.12	\$76,955.29 \$96,579.45		\$96,579.45
Job Summary	1	Entry Qualifications	
nder general supervision, designs, codes, tests, modifies		Bachelor's degree from an accredited college or university	

and debugs computer software. Researches and analyzes program or systems problems and develops program documentation. Translates business requirements into development activities in secure and maintainable code.

with coursework in computer science or management information systems AND Two years of related experience.

Job Code	Job Title	Salary Plan	Grade
ITP092	Developer 3	SWD	0
Min Salary \$64,134.16		Salary 809.47	Max Salary \$108,484.78
Job Summary		Entry Qualification	ons
Under broad supervision, c and debugs computer soft program or systems proble documentation. Translates	designs, codes, tests, modifies ware. Researches and analyzes ems and develops program business requirements into ecure and maintainable code.	Bachelor's degree from an accred with coursework in computer scie information systems AND Six year	ited college or university nce or management
Job Code	Job Title	Salary Plan	Grade
ITP093	Developer Spv	SWD	Р
Min Salary \$71,821.60		Salary 379.70	Max Salary \$121,937.80
Job Summar		Entry Qualification	ons
of subordinate staff. Super nodification and debuggin Researches and analyzes pl and develops program doc	instructs the work assignments vises the design, coding, testing, g of computer software. rogram or systems problems umentation. Translates business ment activities in secure and	Bachelor's degree from an accred with coursework in computer scie information systems AND Ten yea experience.	nce or management
Job Code	Job Title	Salary Plan	Grade
ITP100	Network Engineer 1	SWD	Ν
Min Salary	Mid	d Salary Max Salary	
, \$57,331.12		955.29	\$96,579.45
	will learn to perform a variety ign, implementation, and daily	,	
Job Code	Job Title	Salary Plan	Grade
ITP101	Network Engineer 2	SWD	0
Min Salary \$64,134.16	Mid Salary \$86,309.47		Max Salary \$108,484.78
Job Summar	v	Entry Qualifications	
Under limited supervision, will be required to perform a variety of tasks relating to the design, implementation, and daily maintenance of the data and voice networks.		Associate Degree in Information Technology, Cybersecurity, or similar discipline from an accredited college or university AND Two years of relevant work experience as a network engineer or administrator OR Four years at the lower level Network Engineer 1 (ITP100)	

Job Code	Job Title	Salary Plan	Grade
ITP102	Network Engineer 3	SWD	Р
Min Salary	Mid	Salary	Max Salary
\$71,821.60	\$96,8	379.70	\$121,937.80
Job Summar	'V	Entry Qualific	ations
Job Summary Under broad supervision, will be required to perform a variety of tasks relating to the design, implementation, and daily maintenance of the data and voice networks. Provides technical support to development team members. Incumbents typically work on one or more projects with high complexity within areas of expertise.		Associate Degree in Information Technology, Cybersecurity, or similar discipline from an accredited college or university AND Four years of relevant work experience as a network engineer or administrator OR Two years at the lower level Network Engineer 2 (ITP101).	
Job Code	Job Title	Salary Plan	Grade
ITP103	Network Engineer 4	SWD	Q
Min Salary \$80,508.41		Salary 324.07	Max Salary \$137,139.72
Job Summar	·v	Entry Qualific	ations
Under broad supervision, v variety of tasks relating to daily maintenance of the of Provides technical support members. Incumbents typ projects with high complet	will be required to perform a the design, implementation, and lata and voice networks.	 Associate Degree in Information Technology, Cybersecurity, or similar discipline from an accredited college or university AND Six years of relevant work experience as a network engineer or administrator O years at the lower level Network Engineer 3 (ITP102). e. 	
Job Code	Job Title	Salary Plan	Grade
ITP110	Project Coordinator 1	SWD	К
Min Salary	Mid	Salary	Max Salary
\$41,268.09		368.62	\$68,469.15
Job Summary Under supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND One year of IT related experience. OR Associate's degree in a related field from	
of project management methodology and culture. an accredited college or university and three related experience. Note: An equivalent co			

education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be

substituted on a year-over-year basis.

	alog. Information 1	cennology As e	
Job Code	Job Title	Salary Plan	Grade
ITP111	Project Manager 1	SWD	L
Min Salary \$45,982.94		Salary 351.55	Max Salary \$76,720.15
Job Summ	nary	Entry Quali	fications
Job Summary Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture.		Professional (PMP) certificat combination of education ar provided the knowledge, exp	ree years of recent relevant ence, with a progression in to sit for Project Management ion. Note: An equivalent d job-specific experience that perience, and competencies orm the job at the level listed
Job Code	Job Title	Salary Plan	Grade
ITP112	Project Manager 2	SWD	М
Min Salary \$51,310.72		Salary 677.24	Max Salary \$86,043.76
Job Summ	harv	Entry Qualifications	
Job Summary Under broad supervision, manages projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with the all internal and external team members to accomplish the deliverables within the timeframes and budgets defined. Provides guidance to the project team and utilizes standard project management methodology.		Bachelor's degree in a related field from an accredited college or university AND Five years of recent relevant project management experience, with a progression in responsibility AND eligibility to sit for Project Management Professional (PMP) certification. Note: An equivalent combination of education and job-specific experience that provided the knowledge, experience, and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.	
Job Code	Job Title	Salary Plan	Grade
ITP113	Project Manager 3	SWD	Ν
Min Salary \$57,331.12		Salary 955.29	Max Salary \$96,579.45
Job Summary Under limited supervision, manages projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Seven years of recent relevant project management experience, with a progression in responsibility AND eligibility to sit for Project Management	

implementation and evaluation of all project deliverables. Incumbents must create a collaborative partnership with the all internal and external team members to accomplish the deliverables within the timeframes and budgets defined. Provides guidance to the project team and utilizes standard project management methodology. May also serve in a lead role and/or supervise lower-level staff. Bachelor's degree in a related field from an accredited college or university AND Seven years of recent relevant project management experience, with a progression in responsibility AND eligibility to sit for Project Management Professional (PMP) certification. Note: An equivalent combination of education and job-specific experience that provided the knowledge, experience, and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.

Job Code	Job Title	Salary Plan	Grade
ITP120	Programmer Analyst 1	SWD	К
Min Salary \$41,268.09		Salary 368.62	Max Salary \$68,469.15
Job Summa	arv	Entry Qualification	IS
Job Summary Under supervision, maintain and troubleshoot computers, servers, peripherals, and/or applications and implement consistent procedures and standards for general system maintenance in consultation with the Information Systems staff. Converts project specifications into procedure for coding. Enters program codes into computer system.		Bachelor's degree in computer scien from an accredited college or unive	
Job Code	Job Title	Salary Plan	Grade
ITP121	Programmer Analyst 2	SWD	L
Min Salary \$45,982.94		Salary 351.55	Max Salary \$76,720.15
Job Summa	arv	Entry Qualifications	
computers, servers, perip implement consistent pro general system maintena Information Systems staf	n, maintain and troubleshoot oherals, and/or applications and ocedures and standards for nce in consultation with the f. Converts project specifications g. Enters program codes into	Bachelor's degree in computer scien from an accredited college or unive job related experience.	
Job Code	Job Title	Salary Plan	Grade
ITP122	Programmer Analyst 3	SWD	М
Min Salary \$51,310.72		Salary 577.24	Max Salary \$86,043.76
Job Summa	ary	Entry Qualification	IS
Under broad supervision, maintain and troubleshoot computers, servers, peripherals, and/or applications and implement consistent procedures and standards for general system maintenance in consultation with the Information Systems staff. Converts project specifications into procedure for coding. Enters program codes into computer system. Owns assigned tasks.		Bachelor's degree in computer scien from an accredited college or unive of system experience in developing applications.	rsity AND Three years

Job Code	Job Title	Salary Plan	Grade
ITP123	Programmer Analyst Spv	SWD	Ν
Min Salary \$57,331.12		Salary 55.29	Max Salary \$96,579.45
Job Summ	arv	Entry Qualifica	tions
Supervises, guides, and/o of subordinate staff. Sup troubleshooting in all pha peripherals, and/or appli procedures and standard in consultation with the Converts project specific	or instructs the work assignments ervises the maintenance and ases of computers, servers, cations and implement consistent ls for general system maintenance Information Systems staff. ations into procedure for coding. to computer system. Owns	Bachelor's degree in computer science or a related find from an accredited college or university AND Six year skill-specific system experience.	
Job Code	Job Title	Salary Plan	Grade
ITP130	Database Analyst 1	SWD	I
Min Salary \$34,973.63		Salary 13.74	Max Salary \$57,453.85
Job Summ	arv	Entry Qualifica	tions
Under supervision, provi daily administrating of da closely with the Software applications. May provid Appropriately document	des assistance in monitoring and atabases and servers. Works	Bachelor's degree in computer science, information systems, electrical engineering, or mathematics AND years of job specific experience. s.	
Job Code	Job Title	Salary Plan	Grade
ITP131	Database Analyst 2	SWD	J
Min Salary \$37,970.99	Mid \$ \$50,3	Salary 35.11	Max Salary \$62,699.23
Job Summary Under general supervision, designs, implements, and maintains moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Four years of related experience OR Two years of experience at the lower level Database Analyst 1 (ITP130) or position equivalent.	

Job Code	Job Title	Salary Plan	Grade
ITP132	Database Analyst 3	SWD	К
Min Salary \$41,268.09	Mid \$ \$54,8	Salary 68.62	Max Salary \$68,469.15
Job Summa	ry	Entry Qualifica	tions
Under broad supervision, design, development, inte large/complex database s	incumbents are proficient in the egration, testing, and support of ystems necessary to support the ds of the agency. Owns assigned	Bachelor's degree in computer science, information systems, electrical engineering, or mathematics fro accredited college or university AND Six years of jol specific experience OR Two years of experience at t lower level Database Analyst 2 (ITP131) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP140	Network Administrator 1	SWD	J
Min Salary \$37,970.99	Mid 9 \$50,3	Salary 35.11	Max Salary \$62,699.23
Job Summa	rv	Entry Qualifications	
Under supervision, scheder maintenance of networkin components. Prioritizes, of end user help requests. Pe duties for all networking, limited to, physical and vi	ules and perform preventative ng, software and hardware documents and actively resolves erforms network administration which may include but are not rtual LANs, firewalls, security and vstems for wired and wireless	Bachelor's degree in informatio field from an accredited college	
Job Code	Job Title	Salary Plan	Grade
ITP141	Network Administrator 2	SWD	К
Min Salary \$41,268.09	Mid \$ \$54,8	Salary 68.62	Max Salary \$68,469.15
Job Summa	ny	Entry Qualifica	tions
Job Summary Jnder general supervision, schedules and perform preventative maintenance of networking, software and hardware components. Prioritizes, documents and actively esolves end user help requests. Performs network administration duties for all networking, which may include but are not limited to, physical and virtual LANs,		Bachelor's degree in information technology or related field from an accredited college or university AND Two years of network infrastructure experience.	

firewalls, security and network access control systems for

wired and wireless networks.

Job Code	Job Title	Salary Plan	Grade
ITP142	Network Administrator 3	SWD	L
Min Salary \$45,982.94	Mid Sa \$61,35	•	Max Salary \$76,720.15
hardware components. F resolves end user help re administration duties for include but are not limite firewalls, security and ne	, schedules and perform ce of networking, software and Prioritizes, documents and actively equests. Performs network all networking, which may ed to, physical and virtual LANs, etwork access control systems for orks. Owns assigned tasks. May	Entry Qualification Bachelor's degree in information of field from an accredited college of years of network infrastructure ex	technology or related r university AND Five
Job Code	Job Title	Salary Plan	Grade
ITP143	Network Administrator Spv	SWD	Μ
Min Salary \$51,310.72	Mid Sa \$68,67	•	Max Salary \$86,043.76
of subordinate staff. Sup performance of preventa software and hardware of documents and actively Performs network admir which may include but a virtual LANs, firewalls, se	or instructs the work assignments ervises schedules and ative maintenance of networking,	Entry Qualification Bachelor's degree in information field from an accredited college o years of skill-specific network exp	technology or related r university AND Eight
Job Code	Job Title	Salary Plan	Grade
ITP150	Help Desk Analyst 1	SWD	I
Min Salary \$34,973.63	Mid Sa \$46,21	•	Max Salary \$57,453.85
forward to second tier su subject matter expertise state employees, interna	ary c customers with tier one issues or upport for issues beyond their . Work and communicate with Il customers, and/or external ormation and services targeted to	Entry Qualifications High school diploma or GED AND Six months of experien handling customers, questions, complaints, and/or providing information.	

meet customer expectations.

Job Code	Job Title	Salary Plan	Grade	
ITP151	Help Desk Analyst 2	SWD	J	
Min Salary	Mid Salary		Max Salary	
\$37,970.99		335.11	\$62,699.23	
Joh Cummon		Entry Qualifications		
Job Summary Under general supervision, assist customers with tier one issues or forward to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal customers, and/or external customers to provide information and services targeted to meet customer expectations.		Associate's degree in a related college or university OR Two ye lower level Help Desk Analyst 1 equivalent.Note: An equivalent education and job specific expe knowledge, experience and con successfully perform the job at substituted on a year-over-yea	field from an accredited ears of experience at the . (ITP150) or position combination of erience that provided the mpetencies required to the level listed may be	
Job Code	Job Title	Salary Plan	Grade	
ITP152	Help Desk Analyst 3	SWD	К	
Min Salary \$41,268.09		Salary 368.62	Max Salary \$68,469.15	
		Entry Qualific		
Job Summary Under broad supervision, assist customers with tier one issues or forward to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal customers, and/or external customers to provide information and services targeted to meet customer expectations. Owns assigned tasks. May serve in a lead role or train staff.		Bachelor's degree in a related field from an accredited college or university OR Associates degree from an accredited college or university AND Two years¿ experience at the lower level (ITP151) job or position equivalent.Note: An equivalent combination of education and job specific experience that provided the knowledge, experience and competencies required to successfully perform the job at the level listed may be substituted on a year-over-year basis.		
Job Code	Job Title	Salary Plan	Grade	
ITP153	Help Desk Analyst Spv	SWD	L	
Min Salary \$45,982.94		Salary 351.55	Max Salary \$76,720.15	
Job Summary	1	Entry Qualific	ations	
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises assistance to customers with resolvable matters or forwarding to second tier support for issues beyond their subject matter expertise. Work and communicate with state employees, internal customers, and/or external customers to provide		Bachelor's degree in a related field from an accredited college or university AND Two years of experience supervising in a call center or help desk environment OR Associates degree from an accredited college or university AND Four years¿ experience at the lower level (ITP152) jo or position equivalent.Note: An equivalent combination		
information and services targeted to meet customer		of education and job specific experience that provided the		

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knowledge, experience and competencies required to

successfully perform the job at the level listed may be

substituted on a year-over-year basis.

expectations. Incumbents at this level should possess all

skills required to perform all job responsibilities and may

be required to back up the managers.

Job Code	Job Title	Salary Plan	Grade	
ITP160	IT Support Specialist 1	SWD	I	
Min Salary	Min Salary Mid		d Salary Max Salary	
\$34,973.63	\$4	46,213.74	\$57,453.85	
Job Summary		Entry Qualifications		
Under supervision, provide system user support on a c or site visit. Troubleshoots	s management information ontinuing basis either by phone end-user problems. Analyzes fications to meet users' needs.	High school diploma or GED necessary to independently computer users in an assigne		
Job Code	Job Title	Salary Plan	Grade	
ITP161	IT Support Specialist 2	SWD	J	
Min Salary	N	/id Salary	Max Salary	
\$37,970.99		50,335.11	\$62,699.23	
Job Summar	v	Entry Quali	fications	
either by phone or site visit problems. Analyzes and de	ipport on a continuing basis t. Troubleshoots end-user signs software modifications to velop and conduct training	High school diploma or GED or experience in information system/network administrat application development AN necessary to independently computer users in an assigne	ion and support, or D training and experience provide technical support to	
Job Code	Job Title	Salary Plan	Grade	
ITP162	IT Support Specialist 3	SWD	К	
Min Salary \$41,268.09		Лid Salary 54,868.62	Max Salary \$68,469.15	
Job Summar	y	Entry Quali	fications	
Under broad supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. Analyzes and designs software modifications to meet users' needs. May develop and conduct training programs for software/hardware users. Owns assigned tasks. May some as a load or train staff.		High school diploma or GED AND Two years of education or experience in information security, privacy, system/network administration and support, or application development AND training and experience necessary to independently provide technical support to computer users in an assigned office/geographic area.		

tasks. May serve as a lead or train staff.

Job Title	Salary Plan	Grade
IT Support Specialist Spv	SWD	L
	•	Max Salary \$76,720.15
\$61,3		
/ instructs the work assignments les management information ontinuing basis either by phone end-user problems. Analyzes fications to meet users' needs. training programs for	Formationor experience in information security, privacy, system/network administration and support, or application development AND training and expe sers' needs.	
Job Title	Salary Plan	Grade
Information Technology Sp	v 1 SWD	К
		Max Salary \$68,469.15
/ instructs the work assignments vises a team of IT professionals naintain information systems	Entry Quali Bachelor's degree in an engi accredited college or univer engineering related experien experience in an engineering	neering related field from an sity AND Six months of nce OR Three years of
Job Title	Salary Plan	Grade
Information Technology Sp	v 2 SWD	L
Mid Salary \$61,351.55		Max Salary \$76,720.15
SummaryEntry Qualifications, and/or instructs the work assignmentsBachelor's degree in an engineering related isff. Supervises a team of IT professionalsaccredited college or university AND One yearop, and maintain information systemsengineering related experience OR Four yearation. Reports to IT Managerexperience in an engineering related field.		
	IT Support Specialist Spv Mid S \$61,3 Instructs the work assignments es management information ontinuing basis either by phone end-user problems. Analyzes fications to meet users' needs. training programs for Job Title Information Technology Sp Mid S \$54,8 Instructs the work assignments vises a team of IT professionals haintain information systems Job Title Information Technology Sp Mid S \$61,3	IT Support Specialist Spv SWD IT Support Specialist Spv Mid Salary \$61,351.55 Instructs the work assignments end-user problems. Analyzes fications to meet users' needs. raining programs for Job Title Job Title Salary Plan Information Technology Spv 1 SWD Mid Salary \$54,868.62 Information Technology Spv 2 SWD Mid Salary \$61,351.55 Information Technology Spv 2 SWD Mid Salary \$61,351.55 Information Technology Spv 2 SWD Mid Salary \$61,351.55 Information Technology Spv 2 SWD Information Information Technology Spv 2 SWD Information Informat

Job Code	Job Title	Salary Plan	Grade
ITP174	Info Technology Architect	SWD	Ν
Min Salary	Mid Sa	lary	Max Salary
\$57,331.12	\$76,955	5.29	\$96,579.45
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff. Assists in planning, scheduling of team resources, status reporting and completion of required documentation for team assignment and projects. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Responsible for project leadership: Coordinates the integrated systems integrity, provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers, provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Participates in all aspects of software development, systems design and analysis and project planning and management.		Entry Qualifications Bachelor's degree in computer science, information systems or related specialty from an accredited college or university AND Ten years of job specific experience that includes system analysis, design and development, and relationship management.	
Job Code	Job Title	Salary Plan	Grade
ITP175	Info Technology Architect Sr	SWD	Р

ITP175	Info Technology Architect Sr	SWD	Р
Min Salary	Mid Salary		Max Salary
\$71,821.60	\$96,879.70		\$121,937.80

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership: Coordinates the integrated systems integrity, provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers, provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Entry Qualifications

Master's degree in computer science, information systems or related specialty from an accredited college or university AND Fifteen years of job specific experience that includes system analysis, design and development, and relationship management.

Job Code	Job Title	Salary Plan	Grade	
ITP180	IT Enterprise Busi Analyst 1	SWD	L	
Min Salary	Mid Sa	alary	Max Salary	
\$45,982.94	\$61,35	1.55	\$76,720.15	
Job Summa	ary	Entry Qualif	cations	
business needs and partie implementation of new of serve multiple state entit in the use of functional b	zes enterprise-wide customer cipates in the planning, design and or enhanced systems that may ies. Supports the user community usiness tools and support dards and procedures to be used stems.	Bachelor's degree in a related college or university AND One OR Associate's degree in a rel college or university AND Thr experience OR Two years of e IT Business Analyst 2 (ITP061)	e year of related experience ated field from an accredited ee years of related experience at the lower level	
Job Code	Job Title	Salary Plan	Grade	
ITP181	IT Enterprise Busi Analyst 2	SWD	Μ	
Min Salary	Mid Salary		Max Salary	
\$51,310.72	\$68,67	7.24	\$86,043.76	
customer business needs design and implementation that may serve multiple s	n, analyzes enterprise-wide and participates in the planning, on of new or enhanced systems state entities.	college or university AND Thr experience, Two years of whi Two years of experience at th Busi Anlyst 1 (ITP180) or posi	I field from an accredited o years in a related position lated field from an accredited ee years of related ch in a related position OR le lower level IT Enterprise tion equivalent.	
Job Code	Job Title	Salary Plan	Grade	
ITP182	IT Enterprise Busi Analyst 3	SWD	Ν	
Min Salary \$57,331.12	Mid Sa \$76,95	•	Max Salary \$96,579.45	
Job Summary Under broad supervision, analyzes enterprise-wide customer business needs and participates in the planning, design and implementation of new or enhanced systems that may serve multiple state entities. Establishes standards and procedures to be used in the development of systems.		Entry Qualifications Bachelor's degree in a related field from an accredited college or university AND Two years in a related supervisory position OR Associate's degree in a related field from an accredited college or university AND Three years of related experience, Two years of which in a related supervisory position OR Two years of experience at		

the lower level IT Enterprise Busi Anlyst 2 (ITP181) or

position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITP183	IT Enterprise Busi Analyst 4	SWD	0
Min Salary	Mid Sa	ılary	Max Salary
\$64,134.16	\$86,30	9.47	\$108,484.78
Job Summary		Entry Qualifi	
Analyzes and develops work assignments. Analyzes and i problems associated with as project leadership: Coordina integrity, provides the coord project structure between u and third party software ver provides systems and install training. Develops and contr assigns responsibilities wher all aspects of software deve	es, status reporting and umentation for team at have enterprise-wide impact. < or project plans for team implements solutions to ssignments. Responsible for ates the integrated systems dination, communication and users of Information Services ndors or programmers,	Bachelor's degree in compute systems or related specialty f university AND Ten years of jo includes system analysis, desi relationship management.	rom an accredited college or ob specific experience that

Job Code	Job Title	Salary Plan	Grade
ITP184	IT Enterprise Busi Analyst Spv	SWD	Р
Min Salary \$71,821.60	Mid Salary \$96,879.70		Max Salary \$121,937.80

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Plans and schedules team resources, status reporting and completion of required documentation for team assignment and projects that have enterprise-wide impact. Analyzes and develops work or project plans for team assignments. Analyzes and implements solutions to problems associated with assignments. Demonstrates project leadership. Coordinates the integrated systems integrity. Provides the coordination, communication and project structure between users of Information Services and third party software vendors or programmers. Provides systems and installation support and user training. Develops and controls the project schedules, and assigns responsibilities where appropriate. Accountable for all aspects of software development, systems design and analysis and project planning and management. Provides thought leadership and direction to other solutions architects.

Entry Qualifications

Master's degree in computer science, information systems or related specialty from an accredited college or university AND Fifteen years of job specific experience that includes system analysis, design and development, and relationship management Or One year of experience at the lower-level IT Enterprise Busi Analyst 3 (ITP183) or position equivalent.

Job Code	Job Title	Salary Plan	Grade	
ITP191	ER Project Manager 1	SWD	М	
Min Salary	Mid	Salary	Max Salary	
\$51,310.72	\$68,6	577.24	\$86,043.76	
Job Summa	ary	Entry Quali	Entry Qualifications	
Under general supervision, applies project management knowledge, skills, tools, and techniques in supporting project leads and driving the development and application of project management methodology and culture. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state agencies daily.		Bachelor's degree in a related field from an accredited college or university AND Three years of recent relevant project management experience, with a progression in responsibility AND comprehensive knowledge of PeopleSoft Projects.		
Job Code	Job Title	Salary Plan	Grade	
ITP192	ER Project Manager 2	SWD	Ν	
Min Salary \$57,331.12		Salary 955.29	Max Salary \$96,579.45	
Job Summary		Entry Qualifications		
Under broad supervision, this position is responsible for managing projects through the full life cycle from project definition and approval through implementation and evaluation of all project deliverables. The incumbent must create a collaborative partnership with the all internal and		Bachelor's degree in a related field from an accredited college or university AND Six years of recent relevant project management experience, with a progression in responsibility AND comprehensive knowledge of PeopleSoft Projects AND current Project Management		

Professional (PMP) certification required.

external team members to accomplish the deliverables

within the timeframes and budgets defined. He or she provides guidance to the project team and utilizes standard project management methodology. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state

agencies daily.

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Job Code	Job Title	Salary Plan	Grade
ITP193	ER Project Manager 3	SWD	0
Min Salary \$64,134.16	Mid Sa \$86,30		Max Salary \$108,484.78
Job Summary Under limited supervision, this position is responsible for managing the life cycle of a project from project approval through implementation and evaluation of all project deliverables. The incumbent must create a collaborative partnership with all internal and external team members to accomplish the deliverables. Provides guidance to the project team and ensures the project and utilizes the standard project management methodology. This job performs specialized tasks and operates on an enterprise scope. The incumbent will work with numerous state		Entry Qualifications Bachelor's degree in computer science or related field from an accredited college or university AND Eight years or job specific experience that includes, but is not limited to leadership, personnel management, developing and managing client relationships to ensure successful completion of project deliverables and maximum client satisfaction AND excellent communication skills, coupled with an intricate knowledge of, and experience with, the software life cycle process AND comprehensive knowledge of PeopleSoft Projects AND current Project Management	
agencies daily.	Lab Title	Professional (PMP) certificat	
Job Code ITP200	Job Title	Salary Plan LAW	Grade LK
11200	Digital Forensic Investigatr 1	LAVV	LN
Min Salary \$44,876.53	Mid Sa \$59,830	•	Max Salary \$74,783.92
Job Summary Under supervision, performs forensic examinations of computer operating systems, assists in investigating criminal activity by retrieving stored data from computers utilized in criminal activities, provides technical assistance and training to other state and local agencies on computer forensic issues, testifies in court and works with the Internet Safety program through training development and		Entry Quali Bachelor's degree in a relate college or university.	
scheduling presentation	Job Title	Salary Plan	Grade
ITP201	Digital Forensic Investigatr 2	-	LL
Min Salary \$49,262.95	Mid Sa \$65,86		Max Salary \$82,460.15
Job Summary Under general supervision, performs forensic examinations of computer operating systems, assists in investigating criminal activity by retrieving stored data from computers utilized in criminal activities, provides technical assistance		Entry Quali Bachelor's degree in a relate college or university AND Th	d area from an accredited ree years of related experience at the lower level

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equivalent.

and training to other state and local agencies on computer

Internet Safety program through training development and

forensic issues, testifies in court and works with the

scheduling presentations.

Job Code	Job Title	Salary Plan	Grade	
ITP202	Digital Forensic Investigatr 3	LAW	LM	
Min Salary	Mid Sa	lary	Max Salary	
\$54,131.87	\$72,556	5.32	\$90,980.77	
Job Summary Under broad supervision, performs forensic examinations of computer operating systems, assists in investigating criminal activity by retrieving stored data from computers utilized in criminal activities, provides technical assistance and training to other state and local agencies on computer forensic issues, testifies in court and works with the Internet Safety program through training development and scheduling presentations.		Entry Qualifications Bachelor's degree in a related area from an accredited college or university AND Five years of related experience OR Two years of experience at the lower level Digital Forensic Investigatr 2 (ITP201) or position equivalent.		
Job Code	Job Title	Salary Plan	Grade	
ITP203	Digital Forensic Investigatr 4	LAW	LN	
Min Salary \$59,536.37	Mid Sa \$79,987	•	Max Salary \$100,438.66	
Job Summary		Entry Qualifications		
SME) and performs forensi operating systems, assists in oy retrieving stored data fro criminal activities, provides training to other state and I orensic issues, testifies in c nternet Safety program thr	technical assistance and ocal agencies on computer	Bachelor's degree in a related are college or university AND Seven y experience and industry-specific of experience at the lower level I 3 (ITP202) or position equivalent	years of related certification OR Two year Digital Forensic Investigat	
Job Code	Job Title	Salary Plan	Grade	
ITP210	Criminal Justice IS Analyst 1	SWD	I	
Min Salary \$34,973.63	Mid Sa \$46,213	•	Max Salary \$57,453.85	
Job Summary		Entry Qualificat	ions	
Under supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender		Bachelor's degree from an accred OR Three years of experience at Justice IS Spec 2 (ITT081) or posit	the lower level Criminal	

Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information

Center.

Job Code	Job Title	Salary Plan	Grade
ITP211	Criminal Justice IS Analyst 2	SWD	J
Min Salary	Mid Sa \$50,331		Max Salary \$62,699.23
\$37,970.99 \$50, Job Summary Under general supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime		Entry Qualifications Bachelor's degree from an accredited college or university AND Two years of related experience OR Five years of experience at the lower level Criminal Justice IS Spec 2 (ITT081) or position equivalent.	
Job Code	Job Title	Salary Plan	Grade
ITP212	Criminal Justice IS Analyst 3	SWD	К
Min Salary \$41,268.09	Mid Sa \$54,868	•	Max Salary \$68,469.15
Job Summary Under broad supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice		Entry Qualifications Bachelor's degree from an accredited college or university AND Four years of related experience OR Seven years of experience at the lower level Criminal Justice IS Spec 2	

(ITT081) or position equivalent.

information. Performs work related to operations,

Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime

Information Center.

technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History

Job Code	Job Title	Salary Plan	Grade
ITP213	Criminal Justice IS Analyst 4	SWD	L
Min Salary \$45,982.94	Mid Sal \$61,351	•	Max Salary \$76,720.15
\$45,982.94 \$61,3 Job Summary Under limited supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information Center. Serves as highest advanced level		Entry Qualification Bachelor's degree from an accredit AND Six years of related experience experience at the lower level Crimi (ITT081) or position equivalent.	ed college or university e OR Nine years of
subject matter expert and ma Job Code	Job Title	Salary Plan	Grade
ITP214	Criminal Justice IS Anlyst Spv	SWD	Μ

Min Salary	Mid Salary	Max Salary
\$51,310.72	\$68,677.24	\$86,043.76

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff. Provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Performs work related to operations, technical development, quality assurance, policy and operational standards, and user support with regards to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information Center.

Entry Qualifications

Bachelor's degree from an accredited college or university AND Eight years of related professional experience OR Eleven years of experience at the lower level Criminal Justice IS Spec 2 (ITT081) or position equivalent.

5		JJ		
Job Code	Job Title	Salary Plan	Grade	
ITT010	Help Desk Support Spec 1	SWD	F	
Min Salary	Mid	Salary	Max Salary	
\$27,519.63	\$35,4	01.50	\$43,283.37	
Job Summary		Entry Qualif	cations	
Job Summary Under direct supervision, provides assistance to computer system users. Answers questions or resolves computer problems for clients in person, via telephone, email or from remote locations.		Vocational/Technical degree in computer applications, computer technology or a closely related area from an accredited college OR High school diploma or GED AND One year of experience providing software or hardware customer support of technical assistance to computer users.		
Job Code	Job Title	Salary Plan	Grade	
ITT011	Help Desk Support Spec 2	SWD	G	
Min Salary \$29,771.59		Salary 60.94	Max Salary \$48,350.29	
Job Summ	arv	Entry Qualifications		
Job Summary Under general supervision, provides assistance to computer system users. Answers questions or resolves computer problems for clients in person, via telephone, email or from remote locations.		Vocational/Technical degree in computer applications, computer technology or a closely related area from an accredited college AND Six months of experience providing software or hardware customer support OR Two years of college coursework in computer applications, computer technology or a closely related area OR High school diploma or GED AND One year of experience providing software or hardware customer support of technical assistance to computer users.		
Job Code	Job Title	Salary Plan	Grade	
ITT012	Help Desk Support Spec 3	SWD	Н	
Min Salary	Mid	Salary	Max Salary	
\$32,248.75		67.04	\$52,685.32	
Job Summary Under broad supervision, provides assistance to computer system users. Answers questions or resolves computer problems for clients in person, via telephone, email or		Entry Qualif Vocational/Technical degree computer technology or a clo accredited college AND One y	in computer applications, sely related area from an	

from remote locations. May serve as lead worker.

Vocational/Technical degree in computer applications, computer technology or a closely related area from an accredited college AND One year of experience providing software of hardware customer support OR High school diploma or GED AND Two years of experience providing software or hardware customer support of technical assistance to computer users OR Two years of experience at the lower level Help Desk Support Spec 2 (ITT011) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITT013	Help Desk Support Spec S	pv SWD	J
Min Salary \$37,970.99		l Salary 335.11	Max Salary \$62,699.23
of subordinate staff. Super system users. Answers que	y instructs the work assignments vises assistance to computer stions or resolves computer son, via telephone, email or	software of hardware custon which in a lead or supervisor	in computer applications, osely related area from an years of experience providing ner support, One year of y role OR High school diploma xperience providing software ort of technical assistance to rs of experience at the lower
Job Code	Job Title	Salary Plan	Grade
ITT020	Communications Hardwar	re Spec SWD	Н
Min Salary \$32,248.75		l Salary 467.04	Max Salary \$52,685.32
Job Summary Under direct supervision, provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		Entry Qualifications Vocational/Technical degree in electronic technology, computer technology, or telecommunications technology from an accredited college OR High school diploma or GED AND One year of experience in the installation and/or repair of computers, communications, and/or technical equipment in the area of assignment.	
Job Code	Job Title	Salary Plan	Grade
ITT021	Communications Hardwar	re Spec SWD	I
Min Salary \$34,973.63		l Salary 213.74	Max Salary \$57,453.85
Job Summary Under general supervision, provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		Entry Qualif Vocational/Technical degree computer technology, or tele from an accredited college A the area of assignment OR H AND Two years of experience repair of computers, commu	in electronic technology, ecommunications technology ND One year of experience in igh school diploma or GED e in the installation and/or

equipment in the area of assignment OR One year of experience at the lower level Communications Hardware

Spec 1 (ITT020) or position equivalent.

Job Code	Job Title		Salary Plan	Grade
ITT022	Communications Ha	rdware Spec	SWD	J
Min Salary \$37,970.99		Mid Salary \$50,335.11		Max Salary \$62,699.23
Job Summa	Joh Summary		Entry Qualifications	
Job Summary Under broad supervision, provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		comp from the ar AND repair equip exper	Vocational/Technical degree in electronic technology, computer technology, or telecommunications technology from an accredited college AND Two years of experience ir the area of assignment OR High school diploma or GED AND Three years of experience in the installation and/or repair of computers, communications, and/or technical equipment in the area of assignment OR One year of experience at the lower level Communications Hardware Spec 2 (ITT021) or position equivalent.	
Job Code	Job Title		Salary Plan	Grade
ITT023	Comm Hardware Spo	ec Spv	SWD	К
Min Salary \$41,268.09		Mid Salary \$54,868.62		Max Salary \$68,469.15
Job Summary Supervises, guides, and/or instructs the work assignments of subordinate staff and provides installation, programming, troubleshooting, and repair of data communications and telecommunications equipment.		comp from of exp diplor instal and/c Two y Comn	Entry Qualifications Vocational/Technical degree in electronic technology, computer technology, or telecommunications technology from an accredited college or university AND Three years of experience in the area of assignment OR High school diploma or GED AND Four years of experience in the installation and/or repair of computers, communications, and/or technical equipment in the area of assignment OR Two years of experience at the lower level Communications Hardware Spec 3 (ITT022) or position equivalent.	
Job Code	Job Title		Salary Plan	Grade
ITT030	Computer Operator	1	SWD	G
Min Salary \$29,771.59		Mid Salary \$39,060.94		Max Salary \$48,350.29
Under direct supervision, peripheral equipment. Pe	Job Summary ect supervision, operates computer and I equipment. Performs clerical and maintenance upport of a mainframe computer complex or		Entry Qualifications Vocational/Technical degree in a related field from an accredited college OR High school diploma or GED AND Six months of experience operating computer consoles and/or	

other large centralized IT system.

peripheral equipment.

Job Code	Job Title	Salary Plan	Grade	
ITT031	Computer Operator 2	SWD	н	
Min Salary	Mid	Salary	Max Salary	
\$32,248.75	\$42,4	67.04	\$52,685.32	
Job Summa	rv	Entry Qualif	ications	
Under general supervision, operates computer and peripheral equipment. Performs clerical and maintenance tasks in support of a mainframe computer complex or		Vocational/Technical degree in a related field from an accredited college AND Six months of related experience OR High school diploma or GED AND One year of		
other large centralized IT	system.	experience operating computer consoles and/or peripheral equipment.		
Job Code	Job Title	Salary Plan	Grade	
ITT032	Computer Operator 3	SWD	I	
Min Salary	Mid	Salary	Max Salary	
, \$34,973.63		13.74	\$57,453.85	
Job Summary		Entry Qualifications		
Operates computer and peripheral equipment. Performs clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system. Develops operator training plans and manages the resolution of processing problems. May serve as lead worker.		Vocational/Technical degree in a related field from an accredited college AND One year of related experience OI High school diploma or GED AND Two years of experience operating computer consoles and/or peripheral equipmen OR One year of experience at the lower level Computer Operator 2 (ITT031) or position equivalent.		
Job Code	Job Title	Salary Plan	Grade	
ITT033	Computer Operator Spv	SWD	J	
Min Salary \$37,970.99		Salary 35.11	Max Salary \$62,699.23	
Job Summa	rv	Entry Qualif	ications	
Supervises, guides, and/or instructs the work assignments of subordinate staff, the operation of computer and peripheral equipment. Supervises/leads clerical and maintenance tasks in support of a mainframe computer complex or other large centralized IT system. Develops		Vocational/Technical degree accredited college AND Two OR High school diploma or G experience operating compu equipment OR One year of e	years of related experience ED AND Three years of ter consoles and/or peripheral	

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Computer Operator 3 (ITT032) or position equivalent.

operator training plans and manages the resolution of

processing problems.

		cenneregy his e	
Job Code	Job Title	Salary Plan	Grade
ITT040	Telecommunications Tech	1 SWD	E
Min Salary \$25,472.39		Salary 637.73	Max Salary \$39,803.06
Joh Cummor		Entry Qualifi	cations
	operates and maintains radio quipment. Sends, receives and	High school diploma or GED A in customer service or providi	ND Six months of experience
Job Code	Job Title	Salary Plan	Grade
ITT041	Telecommunications Tech	2 SWD	F
Min Salary \$27,519.63		Salary 401.50	Max Salary \$43,283.37
Job Summar	w.	Entry Qualifi	cations
Under general supervision and telecommunications e relays both emergency and	, operates and maintains radio quipment. Sends, receives and	High school diploma or GED A customer service or providing	ND One year of experience in g information to the public.
Job Code	Job Title	Salary Plan	Grade
ITT042	Telecommunications Tech	3 SWD	G
Min Salary \$29,771.59		Salary 060.94	Max Salary \$48,350.29
Job Summar	v	Entry Qualifi	cations
Under broad supervision, of and telecommunications e maintains radio and teleco Sends, receives and relays	operates and maintains radio equipment. Operates and emmunications equipment.	High school diploma or GED A in customer service or providi OR Two years of experience a Telecommunications Tech 2 (equivalent.	ing information to the public It the lower level
Job Code	Job Title	Salary Plan	Grade
ITT043	Telecommunications Tech	Spv SWD	I
Min Salary \$34,973.63		Salary 213.74	Max Salary \$57,453.85
Job Summary		Entry Qualifications	
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the operation and maintenance of radio and telecommunications equipment. Operates and maintains radio and telecommunications equipment. Sends, receives and relays both emergency and non-emergency communications.		High school diploma or GED AND Three years of experience in customer service or providing information to the public OR Two years of experience at the lower level Telecommunications Tech 3 (ITT042) or position equivalent.	

Job Code	Job Title	Salary Plan	Grade	
ITT050	Network Technician 1	SWD	Н	
Min Salary	Mid	Salary	Max Salary	
\$32,248.75	\$42,4	467.04	\$52,685.32	
Job Summ	arv	Entry Qualific	cations	
Under direct supervision, responsible for assisting higher level Network Technicians responsible for the operational support and maintenance for network systems. Monitors systems and advises higher level Technicians/Supervisor of network status. Alerts supervisor or more experienced technicians of network failures or degradation and assists in performing corrective action.		Associate's degree in computer aided drafting or a related field from an accredited college or university OR One year of experience in computer aided drafting.		
Job Code	Job Title	Salary Plan	Grade	
ITT051	Network Technician 2	SWD	I	
Min Salary \$34,973.63		Salary 213.74	Max Salary \$57,453.85	
Job Summary		Entry Qualifications		
Under general supervision, responsible for the operational support and maintenance for network systems (including wireless and VoIP). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks. May maintains		Associate's degree in computer aided drafting or a related field from an accredited college or university AND One year of experience in computer aided drafting OR Three years of experience in computer aided drafting OR One year of experience at the lower level Network Technician 1 (ITT050) or position equivalent.		

LAN/WAN/wireless/VoIP operations by working with network facility and hardware/software vendors to ensure timely problem resolution. Maintains and utilizes network management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other. Frequently reports to a

Network Operations Supervisor.

Job Code	Job Title	Salary Plan	Grade
ITT052	Network Technician 3	SWD	J
Min Salary \$37,970.99		Salary 335.11	Max Salary \$62,699.23
support and maintenand wireless and VoIP). Proa provide stable, dependa multiple platforms. Com computer networks. Ma LAN/WAN/wireless/Vol network facility and har timely problem resolution management application ensure the provision of access to customers, an	n, responsible for the operational ce for network systems (including actively monitors networks to able network services across figures and troubleshoots by maintains P operations by working with dware/software vendors to ensure on. Maintains and utilizes network ns to identify network faults, to data or other telecommunications d the movement of information e other. Owns assigned tasks. May	Entry Qualification Associate's degree in computer air field from an accredited college or years of experience in computer a years of experience in computer a years of experience at the lower le 2 (ITT051) or position equivalent.	ded drafting or a related university AND Three ided drafting OR Five ided drafting OR Two
Job Code	Job Title	Salary Plan	Grade
ITT053	Network Technician Spv	SWD	L
Min Salary	Mid	Salary	Max Salary

 Min Salary
 Mid Salary
 Max Salary

 \$45,982.94
 \$61,351.55
 \$76,720.15

Job Summary

Supervises, guides, and/or instructs the work assignments of subordinate staff and is responsible for the operational support and maintenance for network systems (including wireless and VoIP). Proactively monitors networks to provide stable, dependable network services across multiple platforms. Configures and troubleshoots computer networks. Maintains LAN/WAN/wireless/VoIP operations by working with network facility and hardware/software vendors to ensure timely problem resolution. Maintains and utilizes network management applications to identify network faults, to ensure the provision of data or other telecommunications access to customers, and the movement of information from one location to the other.

Entry Qualifications

Associate's degree in computer aided drafting or a related field from an accredited college or university AND Four years of experience in computer aided drafting, One year of which in a lead or supervisory role OR Six years of experience in computer aided drafting, One year of which in a lead or supervisory role OR Two years of experience at the lower level Network Technician 3 (ITT052) or position equivalent.

Job Code	Job Title	Salary Plan	Grade
ITT060	Web Designer 1	SWD	J
Min Salary \$37,970.99		Salary 335.11	Max Salary \$62,699.23
Job Summa		Entry Qualific	ations
Under direct supervision, using a variety of graphics techniques, and tools. De features, site animation, a Contributes to the design appeal of the organization	designs and builds web pages s software applications, signs and develops user interface and special effects elements. group's efforts to enhance the n's online offerings. Designs the ganization's strategies and goals	Bachelor's degree from an acc AND One year of experience in	redited college or university
Job Code	Job Title	Salary Plan	Grade
ITT061	Web Designer 2	SWD	К
Min Salary \$41,268.09		Salary 368.62	Max Salary \$68,469.15
Job Summa	irv	Entry Qualific	ations
Under general supervision using a variety of graphics techniques, and tools. De features, site animation, a Contributes to the design appeal of the organization	n, designs and builds web pages s software applications, signs and develops user interface and special effects elements. group's efforts to enhance the n's online offerings. Designs the ganization's strategies and goals	Bachelor's degree from an acc AND Two years of experience i	
Job Code	Job Title	Salary Plan	Grade
ITT062	Web Designer 3	SWD	L
Min Salary \$45,982.94		Salary 351.55	Max Salary \$76,720.15
Job Summa	iry	Entry Qualific	ations
Under broad supervision, uses a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special-effects elements. Contributes to the design group's efforts to enhance the appeal of the organization's online offerings. Owns assigned tasks. May serve as lead or train staff.		Bachelor's degree from an accredited college or university AND Four years of experience in the area of web design.	

Job Code	Job Title	Salary Plan	Grade	
ITT070	Systems Support Tech	1 SWD	G	
Min Salary \$29,771.59		Mid Salary 339,060.94	Max Salary \$48,350.29	
		Entry Qualifications		
either by phone or site visi problems. May train end u	provides management upport on a continuing basis	High school diploma or GED which included report writin tabulation, computation and	AND One year of experience, ng and data collection,	
Job Code	Job Title	Salary Plan	Grade	
ITT071	Systems Support Tech	2 SWD	Н	
Min Salary \$32,248.75		Mid Salary 642,467.04	Max Salary \$52,685.32	
either by phone or site visi problems. May train end u	, provides management upport on a continuing basis	Entry Qual High school diploma or GED experience, which included collection, tabulation, comp	AND Three years of report writing and data	
Job Code	Job Title	Salary Plan	Grade	
ITT072	Systems Support Tech	3 SWD	I	
Min Salary \$34,973.63		Mid Salary 646,213.74	Max Salary \$57,453.85	
Job Summary Under broad supervision, provides management information system user support on a continuing basis either by phone or site visit. Troubleshoots end-user problems. May train end users on software applications. May install and maintain personal computer hardware and		Entry Qualifications High school diploma or GED AND Five years of experience, which included report writing and data collection, tabulation, computation and analysis.		

software. Owns assigned tasks. May serve as lead or train

staff.

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Job Code	Job Title	Salary Plan	Grade
ITT080	Criminal Justice IS Spec 1	SWD	G
Min Salary \$29,771.59		Salary 060.94	Max Salary \$48,350.29
and local criminal justice a the general public relating Has responsibility for proje CJIS Programs. CJIS Progra Record Information, Unifo Offender Registry, Protect	provides support to federal, state gencies, private businesses and to criminal justice information. ects and assignments related to ms may include Criminal History	Entry Qualifi High school diploma or GED.	cations
Job Code	Job Title	Salary Plan	Grade
ITT081	Criminal Justice IS Spec 2	SWD	Н
Min Salary \$32,248.75		Salary 67.04	Max Salary \$52,685.32
state and local criminal jus and the general public rela information. Has responsit assignments related to CJIS include Criminal History Re Crime Reporting, Sex Offer	, provides support to federal, tice agencies, private businesses ting to criminal justice pility for projects and S Programs. CJIS Programs may ecord Information, Uniform nder Registry, Protection Order rk or other services provided by	Entry Qualifi High school diploma or GED A related experience.	
Job Code	Job Title	Salary Plan	Grade
ITT082	Criminal Justice IS Spec 3	SWD	J
Min Salary \$37,970.99		Salary 35.11	Max Salary \$62,699.23
Job Summary Under broad supervision, provides support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice information. Has responsibility for projects and assignments related to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by the Georgia Crime Information Center. Owns assigned tasks. May serve as lead or train staff.		Entry Qualifi High school diploma or GED A professional experience.	

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Job Code	Job Title	Salary Plan	Grade
ITT083	Criminal Justice IS Spec 4	SWD	К
Min Salary	Mid Sa	alary	Max Salary
, \$41,268.09	\$54,86	•	\$68,469.15
Job Summary		Entry Qualifications	
state and local criminal just and the general public relation information. Has responsil assignments related to CJI include Criminal History Re Crime Reporting, Sex Offer Registry, NCIC, CJIS netwo	bility for projects and S Programs. CJIS Programs may ecord Information, Uniform nder Registry, Protection Order rk or other services provided by ation Center. Serves as highest tter expert, providing	High school diploma or GED AND related experience.	Six years of business
Job Code	Job Title	Salary Plan	Grade
ITT084	Criminal Justice IS Spec Spv	SWD	L
Min Salary	Mid Sa	alary	Max Salary
\$45,982.94	\$61,35	1.55	\$76,720.15
Job Summar	rv.	Entry Qualificat	ions
Supervises, guides, and/or instructs the work assignments of subordinate staff. Supervises the support to federal, state and local criminal justice agencies, private businesses and the general public relating to criminal justice		High school diploma or GED AND related experience.	Six years of business

information. Has responsibility for projects and

the Georgia Crime Information Center.

assignments related to CJIS Programs. CJIS Programs may include Criminal History Record Information, Uniform Crime Reporting, Sex Offender Registry, Protection Order Registry, NCIC, CJIS network or other services provided by